

Student App

March 2026 New UI (User Interface)

We are pleased to announce the release of a new version of the **Student App**, featuring a refreshed user interface and an enhanced user experience. The updated design makes the app more intuitive, easier to navigate, and more efficient for students to use.

As part of the release, key functionality is being aligned across platforms. **Single Sign-On (SSO)** with **Google** and **Microsoft**, already available in the **Student Portal**, will now also be supported in the **Student App**.

Two new modules are also being introduced across both the **Student App** and the **Student Portal**:

- **Important Documents** - providing students with quick access to key documents in one place
- **Detentions** - allowing students to clearly view their detentions within the platform

For schools using **tablets**, a dedicated tablet version of the Student App will be available, with a layout optimised for larger screens to ensure a better user experience.

You can use this **Quick Guide** for step-by-step instructions on the most commonly used features, alternatively, visit the **Help Centre**.

Note: Access to the modules referenced in the guides will depend on your school's configuration.

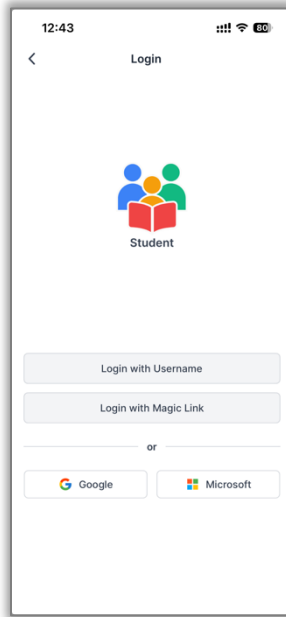
Important: Students will need to update to the latest version of the app, unless auto-updates are enabled in their device settings.

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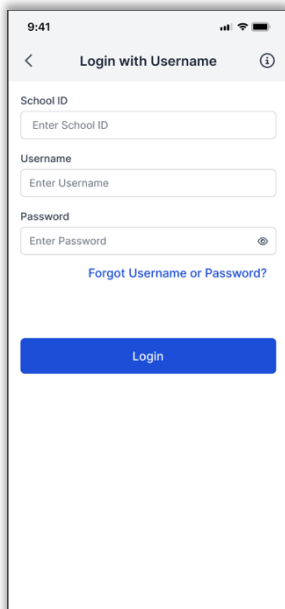
Log in to the Student App

- Open the Student App, and log in with your **Username, Magic Link, Google** account or **Microsoft** account.

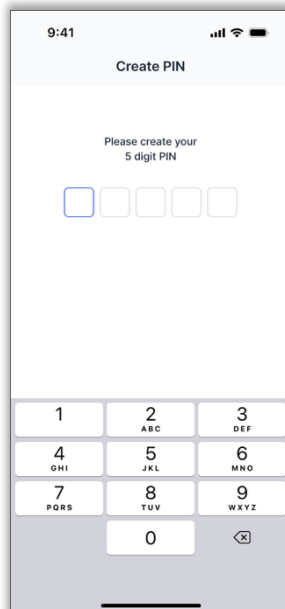


Log in with Username (School ID, Username & Password)

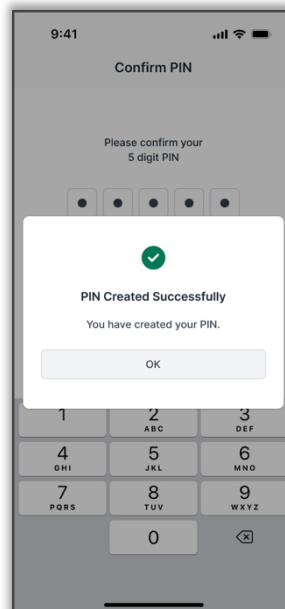
1. Tap **Login with Username**, enter your **School ID, Username** and **Password**, then tap **Login**.
2. **Create a 5-digit PIN**, then re-enter it to confirm.
3. A **confirmation** message will appear once your PIN has been created successfully. Tap **OK**.
4. Tap **Yes** to enable Biometric Authentication.



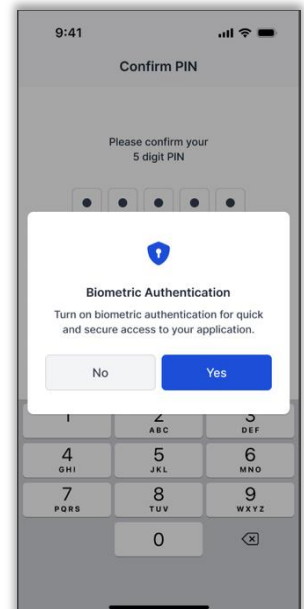
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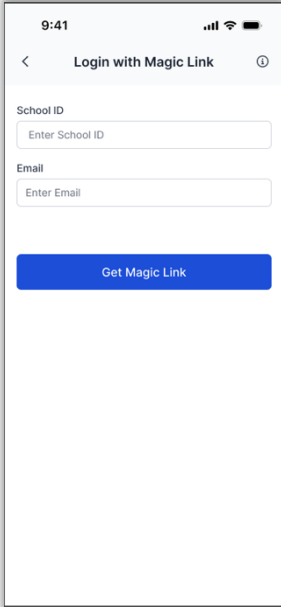
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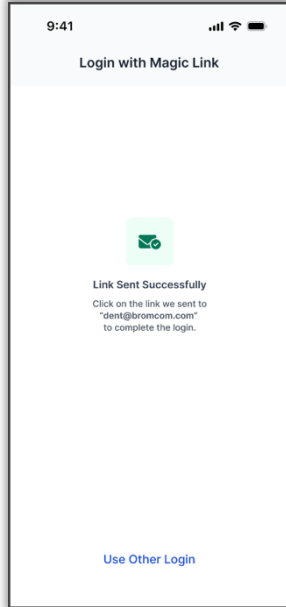
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Log in with Magic Link (School ID & Email Address)

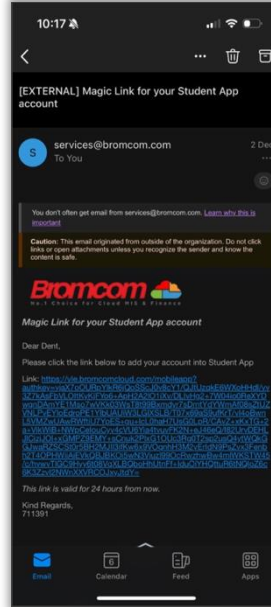
1. Tap **Login with Magic Link**, enter your **School ID**, and **email**, then tap **Get Magic Link**.
2. A **confirmation** message will appear to confirm the link was sent successfully.
3. **Open your email and tap the link.**
4. **Create a 5-digit PIN**, then re-enter it to confirm.



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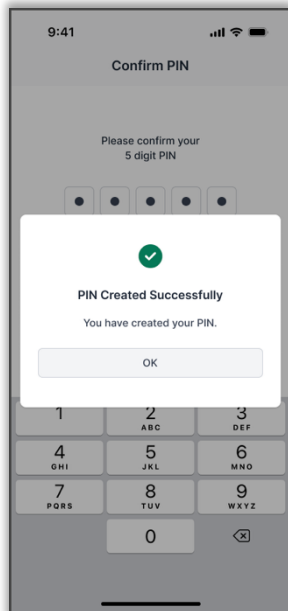


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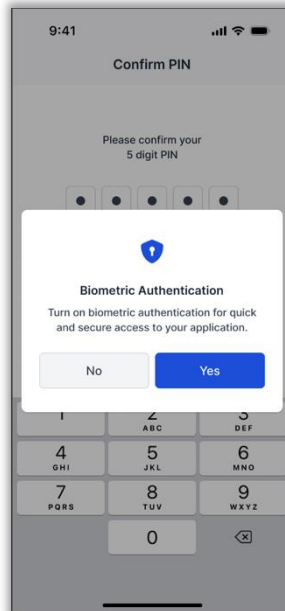


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5. A **confirmation** message will appear once your PIN has been created successfully. Tap **OK**.
6. Tap **Yes** to enable Biometric Authentication.



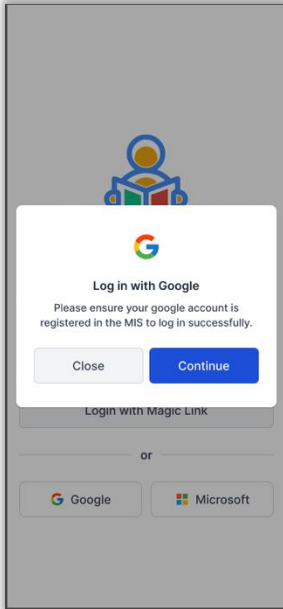
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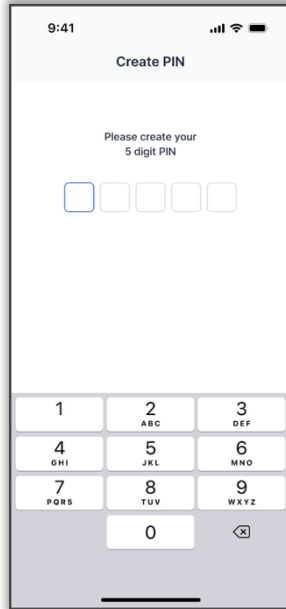
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Log in with Google (Single Sign-On)

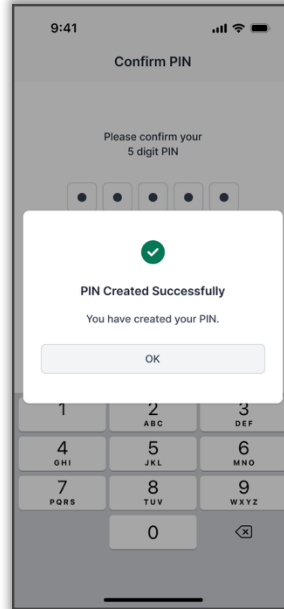
1. Tap **Google**, then **Continue**. You will be redirected to the Google sign-in page to enter your credentials.
2. **Create a 5-digit PIN**, then re-enter it to confirm.
3. A **confirmation** message will appear once your PIN has been created successfully. Tap **OK**.
4. Tap **Yes** to enable Biometric Authentication.



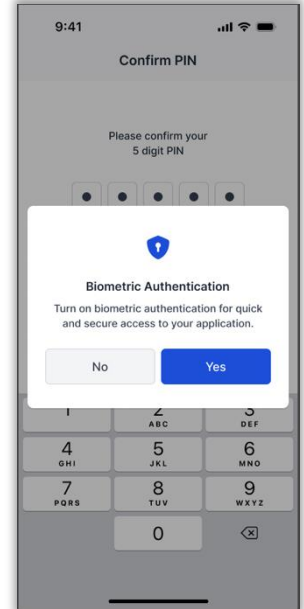
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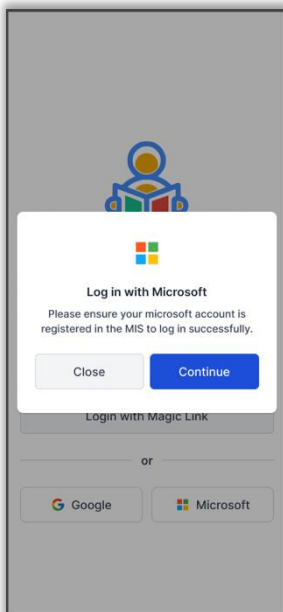
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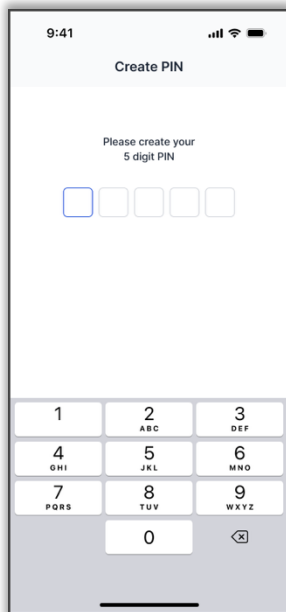
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Log in with Microsoft (Single Sign-On)

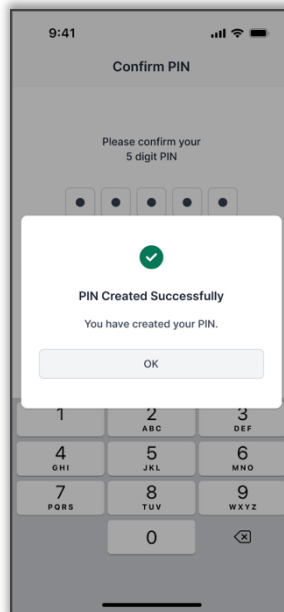
1. Tap **Microsoft**, then **Continue**. You will be redirected to the Microsoft sign-in page to enter your credentials.
2. **Create a 5-digit PIN**, then re-enter it to confirm.
3. A **confirmation** message will appear once your PIN has been created successfully. Tap **OK**.
4. Tap **Yes** to enable Biometric Authentication.



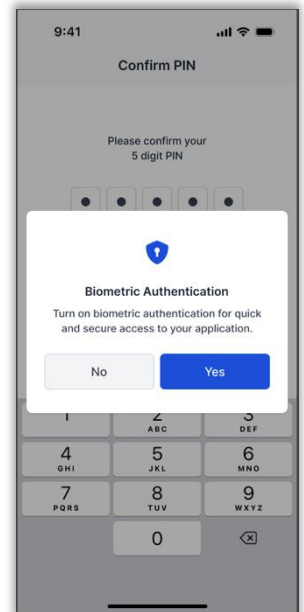
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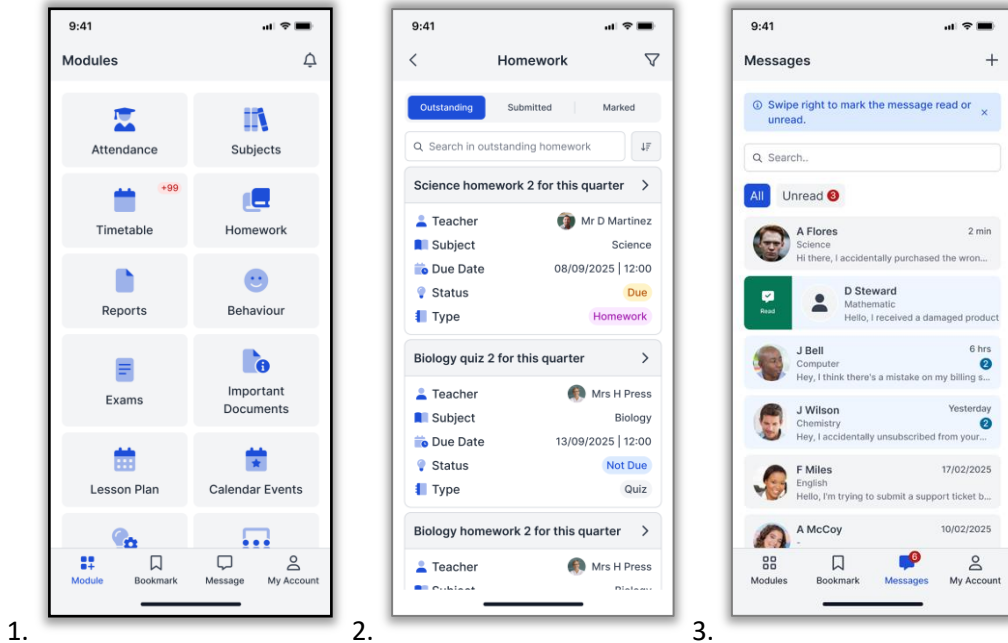


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Modules

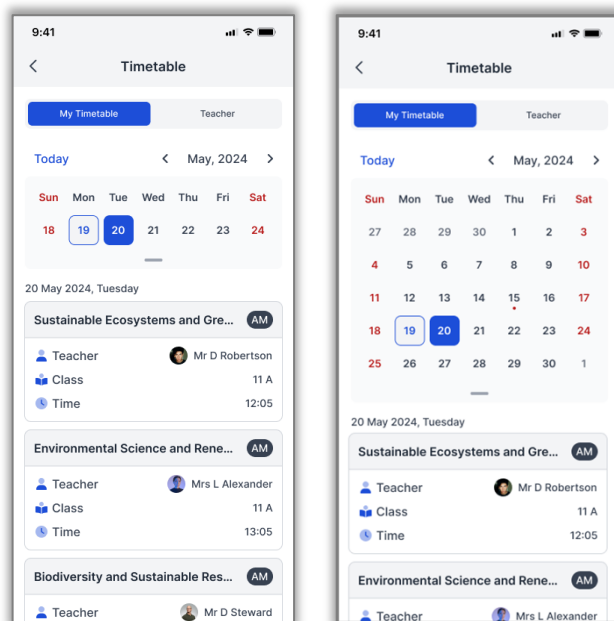
General Functionality

1. **New** or **unopened** items are marked with a **red count** in the Modules landing screen.
2. In many modules, you can **search**, **sort**, and **filter** content to find what you need.
3. **Unread** items show up in **blue** in the module screens.



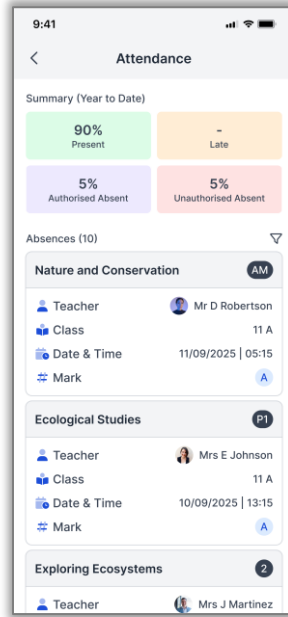
4. Calendar features:

- **Dates:** Today's date has a **blue outline**. The date you select is shown in **solid blue**. Click **Today** to return to the current date. **Red dots** show events such as calendar entries or exams.
- **Views:** Click the bar under the week view to switch to **month view**. Use the **arrows** on either side of the month to move through the year.



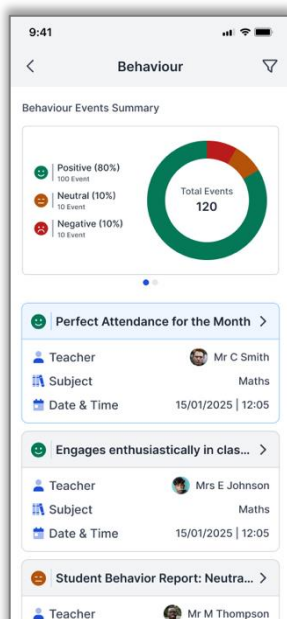
Attendance: Viewing your Attendance

- **Go to Attendance.** You'll see a **Summary** of your attendance for the year so far, and a detailed list of any absences and late marks for the current school year.

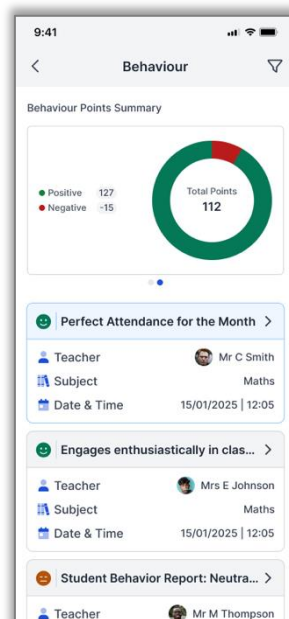


Behaviour: Viewing your Behaviour

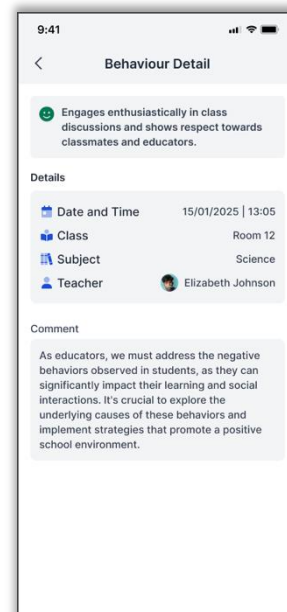
1. **Go to Behaviour.** You'll see a list of all your **Behaviour Events** for the school year (positive, neutral and negative). At the top, swipe left or right to view two summaries:
 - a. **Behaviour Events Summary:** shows how many positive, neutral and negative **events** you have.
 - b. **Behaviour Points Summary:** shows your total positive and negative **points**.
2. **Behaviour Detail:** Tap a **Behaviour Event** from the list to view the description and comments.



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1b.

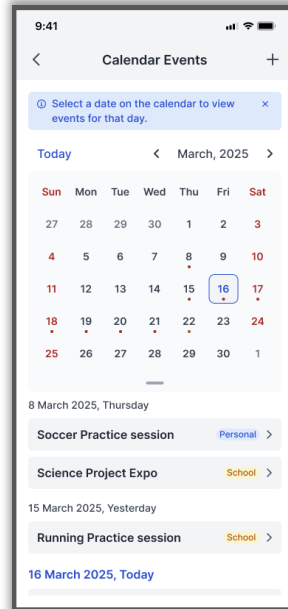
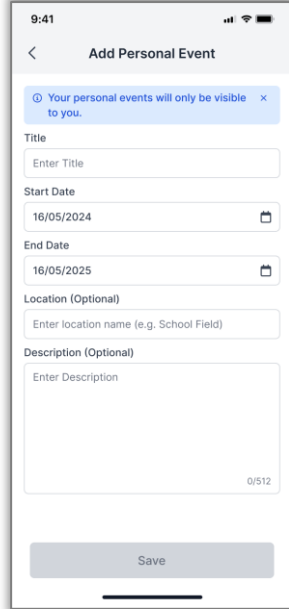
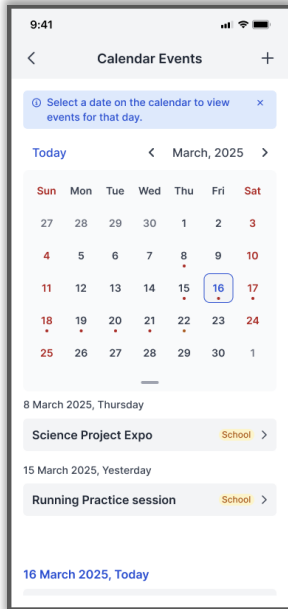


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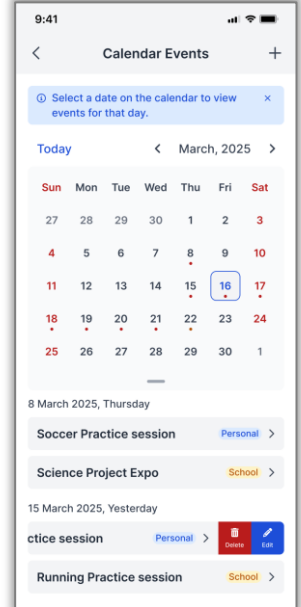
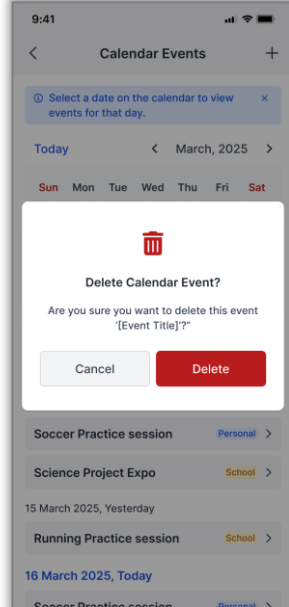
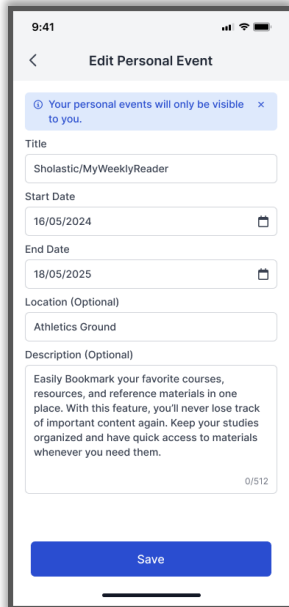
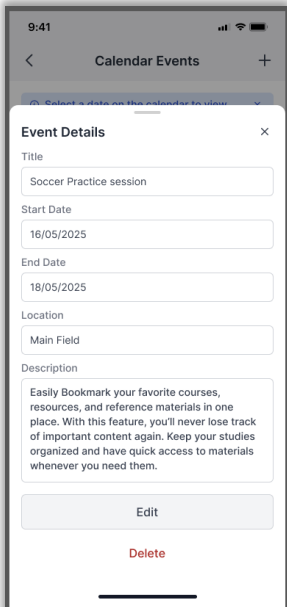
Calendar Events: Adding a Personal Event

1. **Go to Calendar Events.** Tap the **+** icon in the top right-hand corner.
2. **Add your event.** Enter event details, then tap **Save**.
3. Your **Personal** event will appear alongside **School** events.

Note: Personal Events are only visible to you.

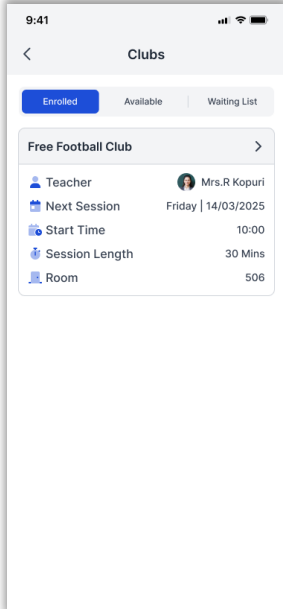


4. **Edit or Delete your event.** Tap the event on the main screen and then tap **Edit** or **Delete**.
 - a. **Edit.** Make changes to the event and tap **Save**.
 - b. **Delete.** Tap **Delete** to confirm.
5. You can also swipe left on the event to **Delete** and **Edit**.

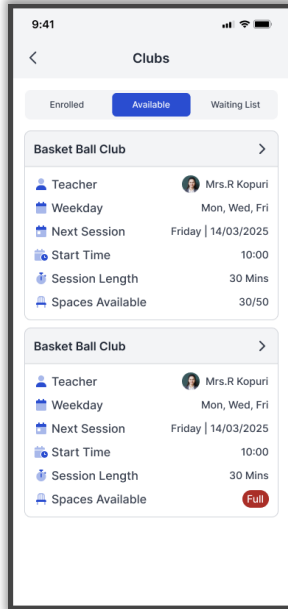


Clubs: Joining a Club

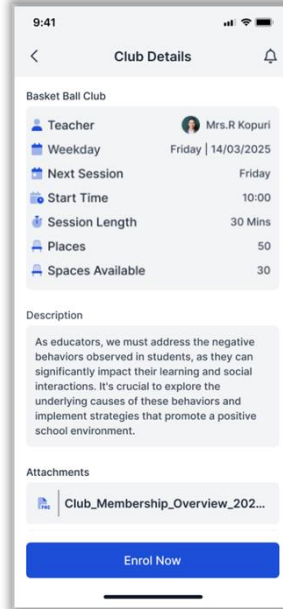
1. **Go to Clubs** and tap **Available**.
2. **Tap a club** you wish to enrol on to see the details.
3. You can view the Description and Attachments. If there are spaces available, tap **Enrol Now**.
4. A **confirmation** lets you know you've joined the club. The club will appear in your **Enrolled** tab.



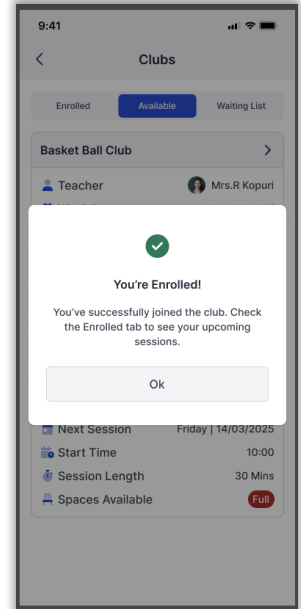
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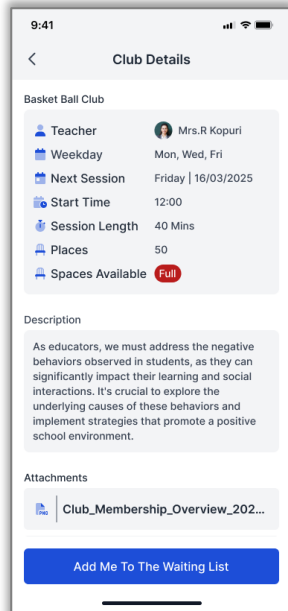


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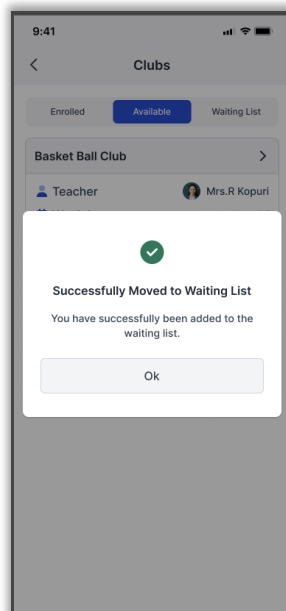


4.

5. **Waiting List:** If the club is full, tap **Add me to the waiting list**.
6. A confirmation lets you know you've been added to the waiting list. The club will appear in your **Waiting List** tab. The teacher will be able to enrol you once a space becomes available.



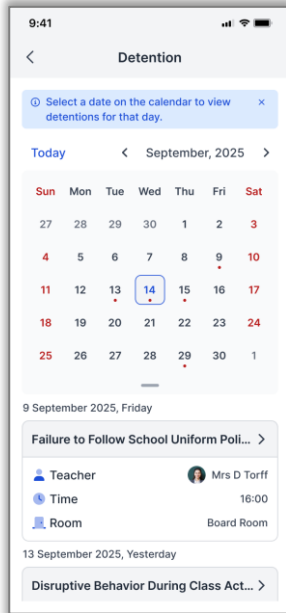
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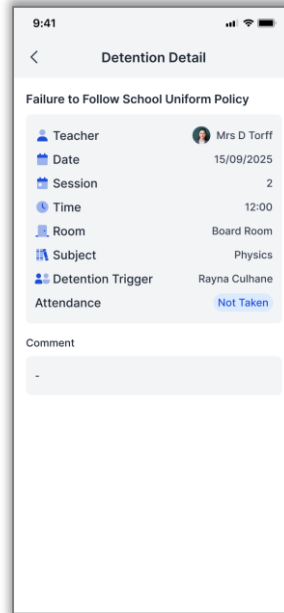
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Detentions: Viewing your Detentions

1. **Go to Detentions.** You'll see all upcoming detentions from today onwards. You can tap a date in the calendar to see detentions for a specific day.
2. **Tap a Detention** to view the **Detention Details.** You'll see information such as the Subject and Attendance.



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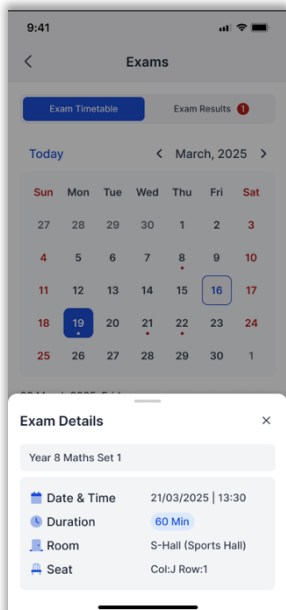
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Exams: Viewing your Exams

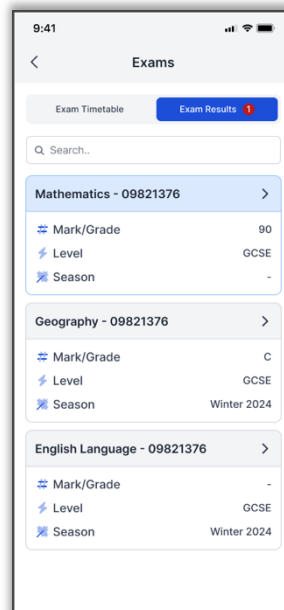
1. **Go to Exams.** You'll see the **Exam Timetable** tab by default, showing your daily exams for the current month.
2. **View Exam Details:** Tap an **Exam** to see more details, such as your seat details.
Tip: Tap a date in the calendar to see exams for that day only. Tap the date again to see the full month view.
3. **View Exam Results:** Switch to the **Exam Results** tab to see your results for the school year. The red badge displays the count of unread results.
4. **View Exam Details:** Tap an **Exam** to view more details, including Exam Board and your full results.



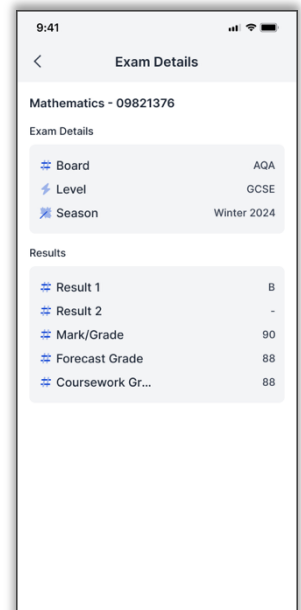
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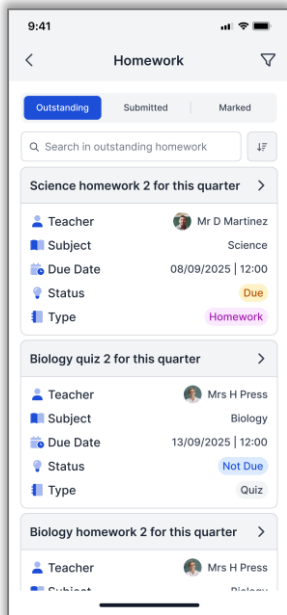
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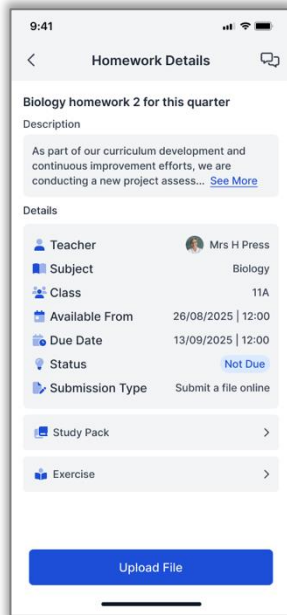
4.

Homework: Viewing your Homework

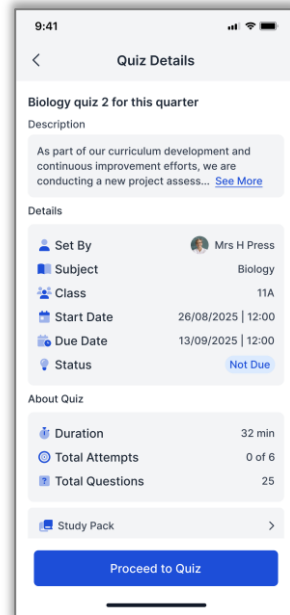
1. **Go to Homework.** By default, you will see **Outstanding** homework. The list is sorted by **Due Date**, earliest first (you can also sort by *latest Due Date* or *Teacher*). **Tap a homework** item to open it.
2. **View Details.**
 - a. **Homework:** You will see the Description, Submission Type, and links to Study Packs or Exercises.
 - b. **Quiz:** You will see the Description, Duration, Total Attempts, Total Questions, and links to Study Packs.



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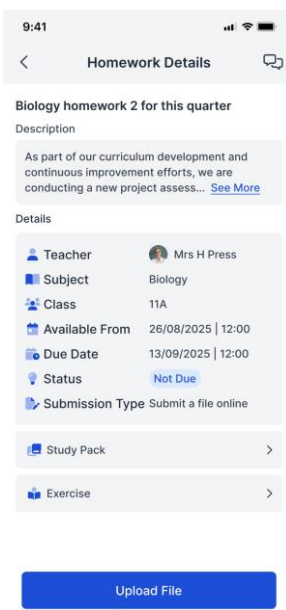


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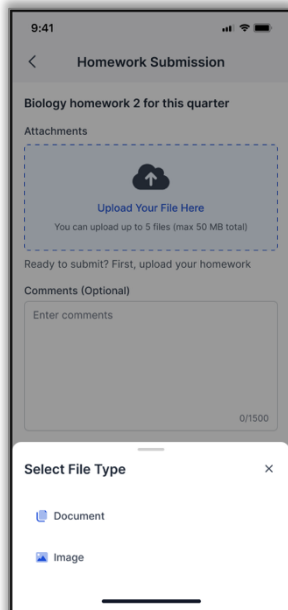
Homework: Submitting your Homework

Submission Type: Submit a file online

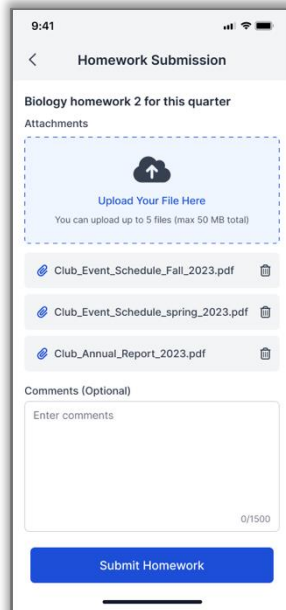
1. Tap **Upload File**.
2. Choose the file type you want to upload.
3. Once all files are uploaded, you can add **comments** (optional), then tap **Submit Homework**.
4. **Confirm submission.** Tap **Submit** to finish.



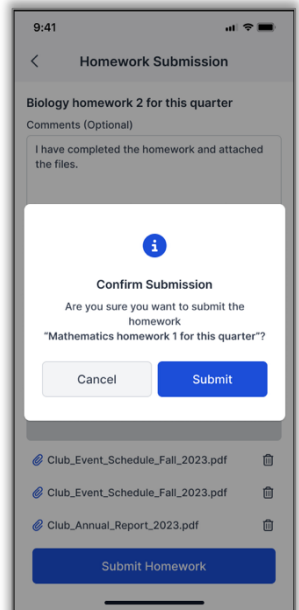
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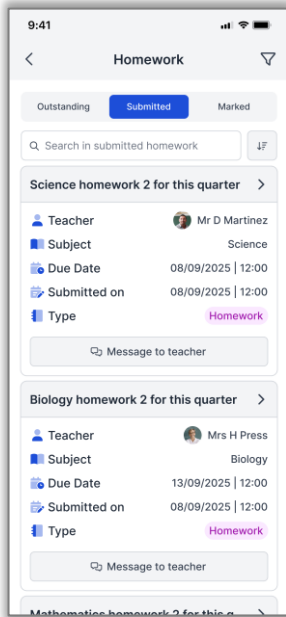
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Once homework is submitted:

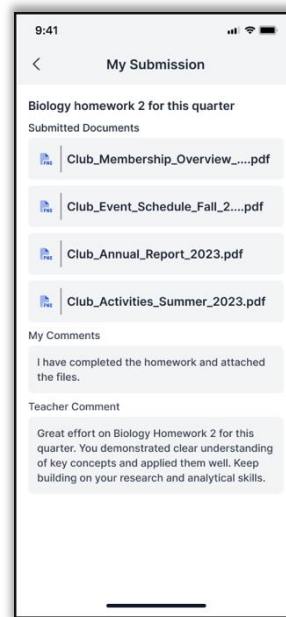
5. Your homework will move to the **Submitted** tab. Tap the homework to see details.
6. The **Status** will change to **Submitted**.
7. Tap **My Submission** to see the files you uploaded.



5.



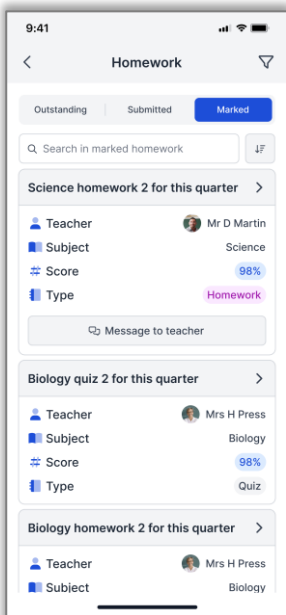
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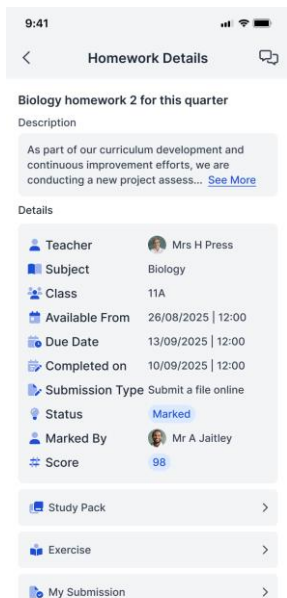
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Once homework is marked:

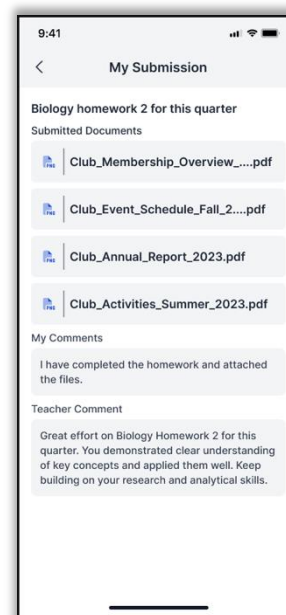
8. Your homework will move to the **Marked** tab with your **Score**. Tap the homework to see more details.
9. The **Status** will change from Submitted to **Marked**.
10. Tap **My Submission** to see the files you submitted and any feedback.



8.



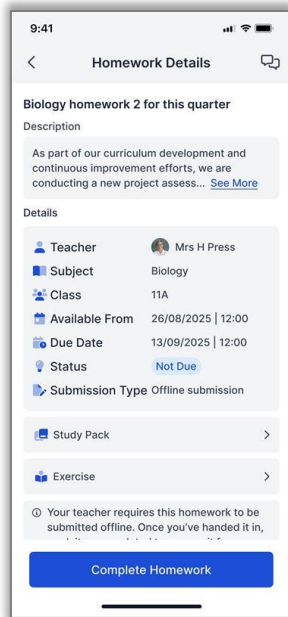
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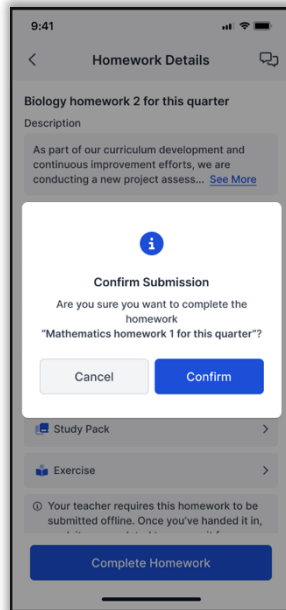
10.

Submission Type: Offline submission

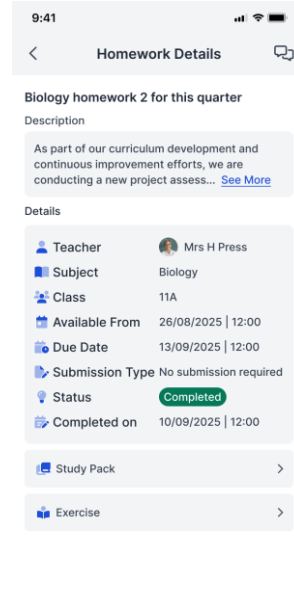
1. Tap **Complete Homework** without the need to upload any files and enter any comments.
2. Tap **Confirm** to complete the homework.
3. After confirming, your homework moves to the **Submitted** tab and the **Status** changes to **Completed**.



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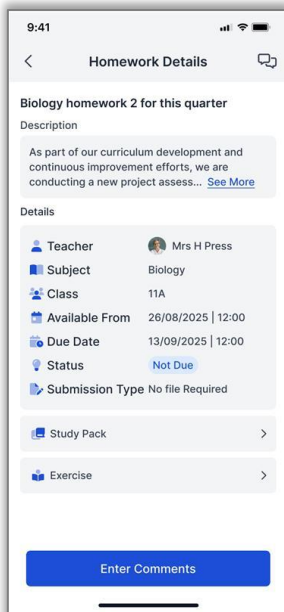
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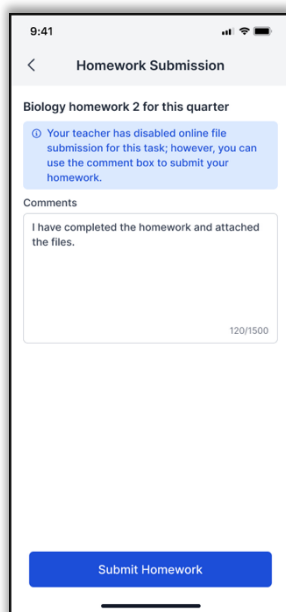
3.

Submission Type: No file required

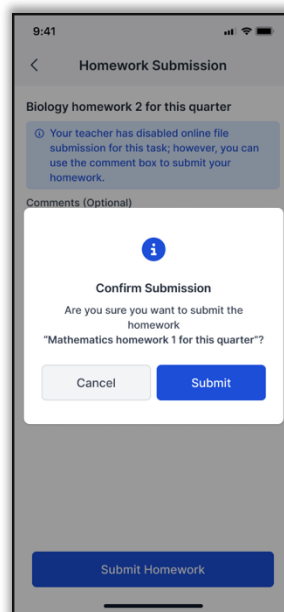
1. Tap **Enter Comments**.
2. Complete the mandatory **Comments** box, then tap **Submit Homework**.
3. Tap **Submit** to submit the homework.
4. After submitting, your homework moves to the **Submitted** tab and the **Status** changes to **Submitted**.



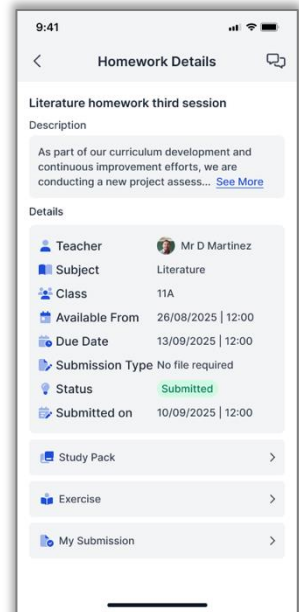
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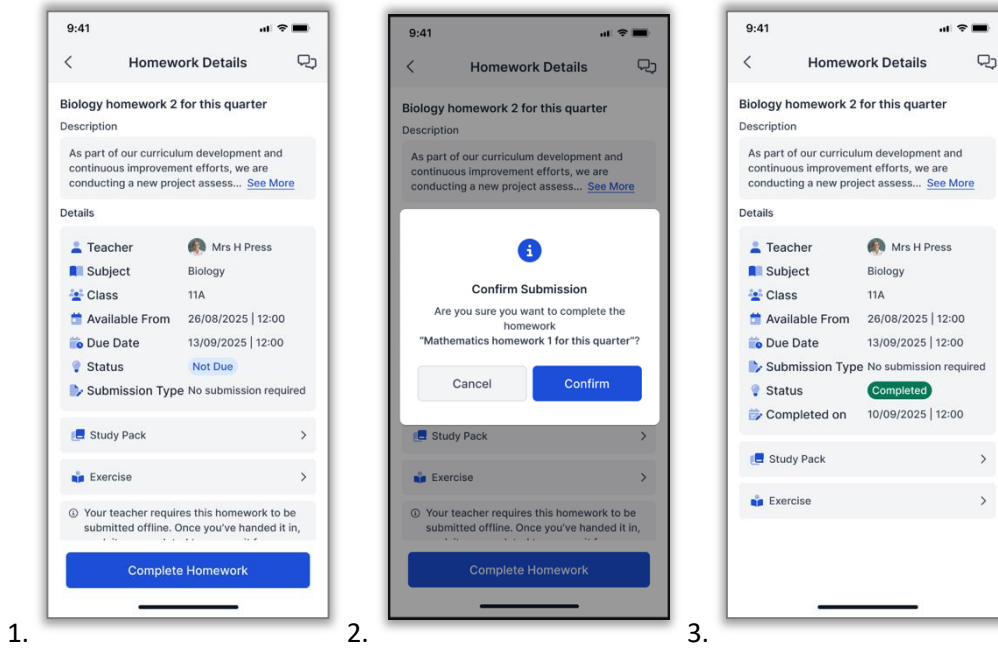
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4.

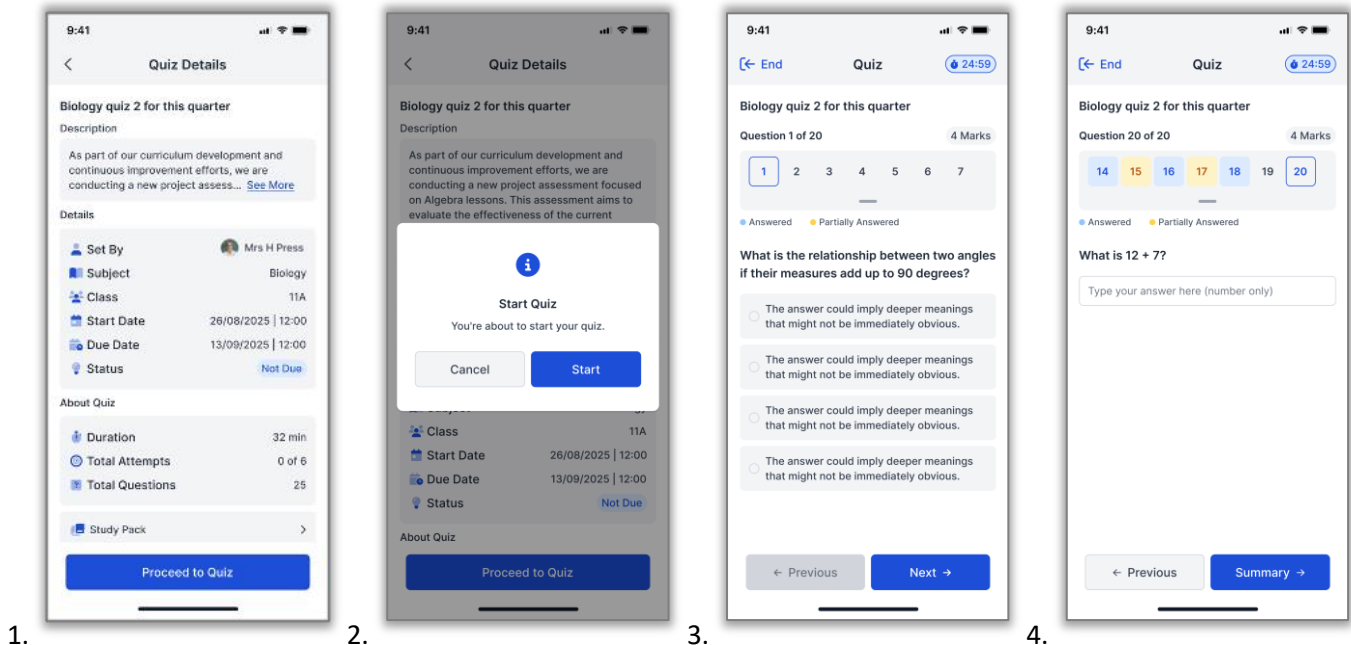
Submission Type: No submission required

1. Tap **Complete Homework** without the need to upload any files and enter any comments.
2. Tap **Confirm** to complete the homework.
3. After confirming, your homework moves to the **Submitted** tab and the **Status** changes to **Completed**.

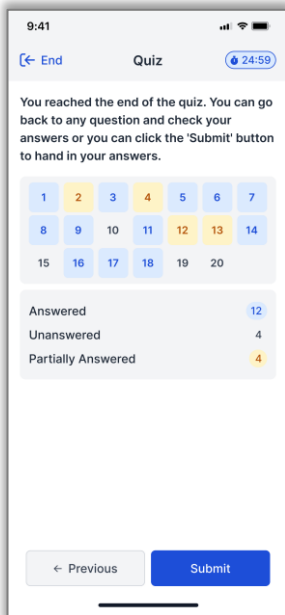


Homework: Submitting a Quiz

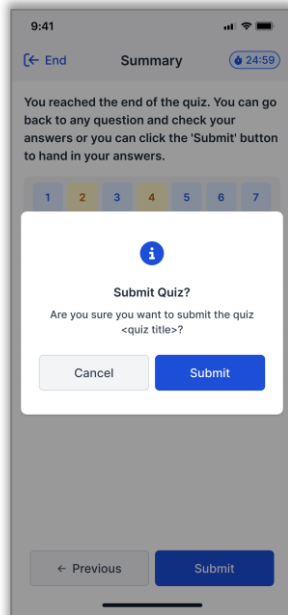
1. Tap **Proceed to Quiz**.
2. Tap **Start** to start Quiz.
3. **Complete Quiz:** Work through the questions one at a time, tap a question to navigate to it, or Next to continue to the following question.
Note: If you end a Quiz without submitting, your results will not be saved. The attempt will still be recorded.
4. On the final question, tap **Summary**.



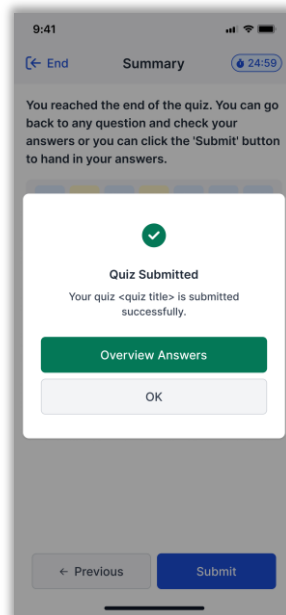
5. **Summary:** The Summary shows an overview of the question statuses. Tap **Submit**.
6. **Confirm Submission:** Tap **Submit** to confirm.
7. Tap **Overview Answers** or **OK** to return to the **Quiz Details** tab.
8. You will see a colour-coded overview of the answers you submitted. Tap **View My Answers** to see how you answered individual questions.



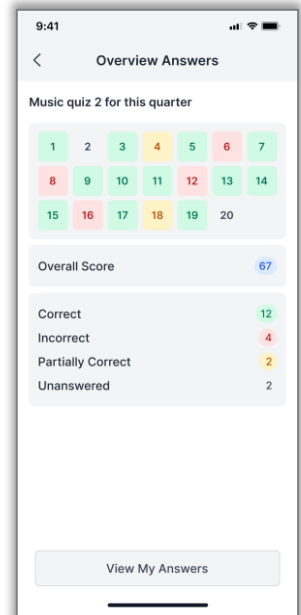
5.



6.



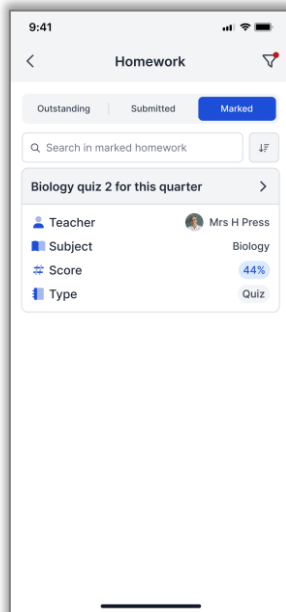
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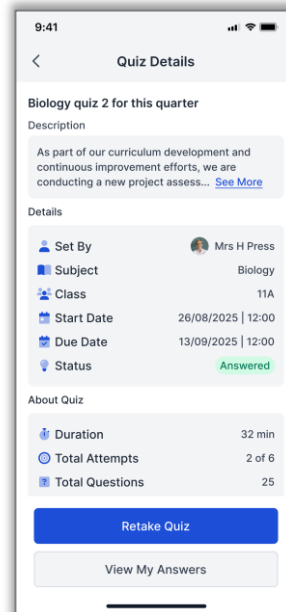
8.

Once a Quiz is submitted:

9. Your Quiz will move to the **Marked** tab with your **Score**. Tap the Quiz to see more details.
10. **View Quiz Details.** The **Status** will change to **Answered**. You can tap **Retake Quiz** to attempt the quiz again, provided you have remaining attempts available.



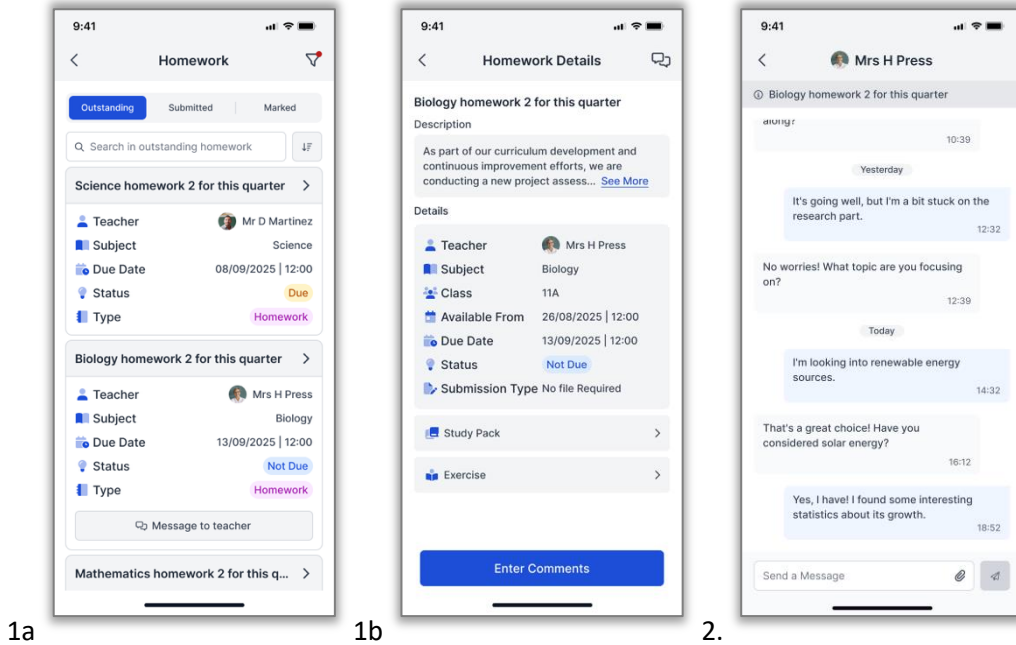
9.



10.

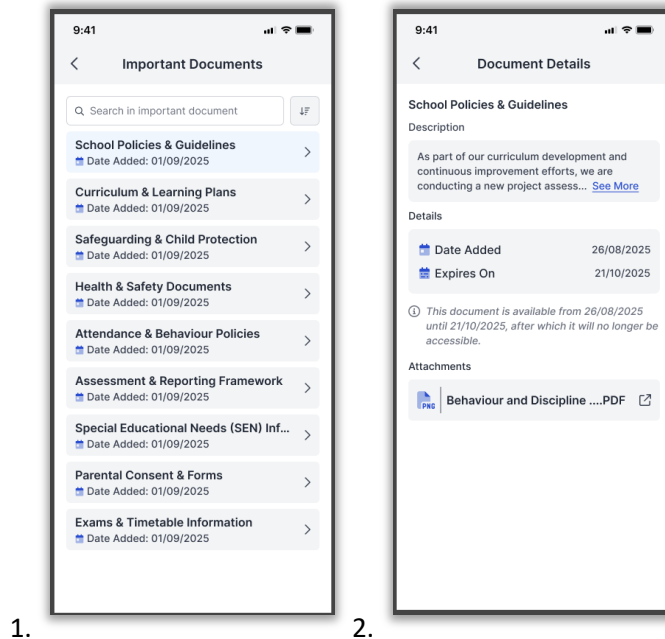
Homework: Messaging your teacher

1. **Go to Homework.** You can message your teacher in two ways:
 - a. **Homework screen:** Tap **Message to teacher**.
 - b. **Homework Details:** Tap a **homework** item to open it, then **tap the speech bubble icon**.
2. **Send your message.** Type your message in the **Send a message** box, then tap **Send**. You can include text, emojis, and links (files).



Important Documents: Viewing Important Documents

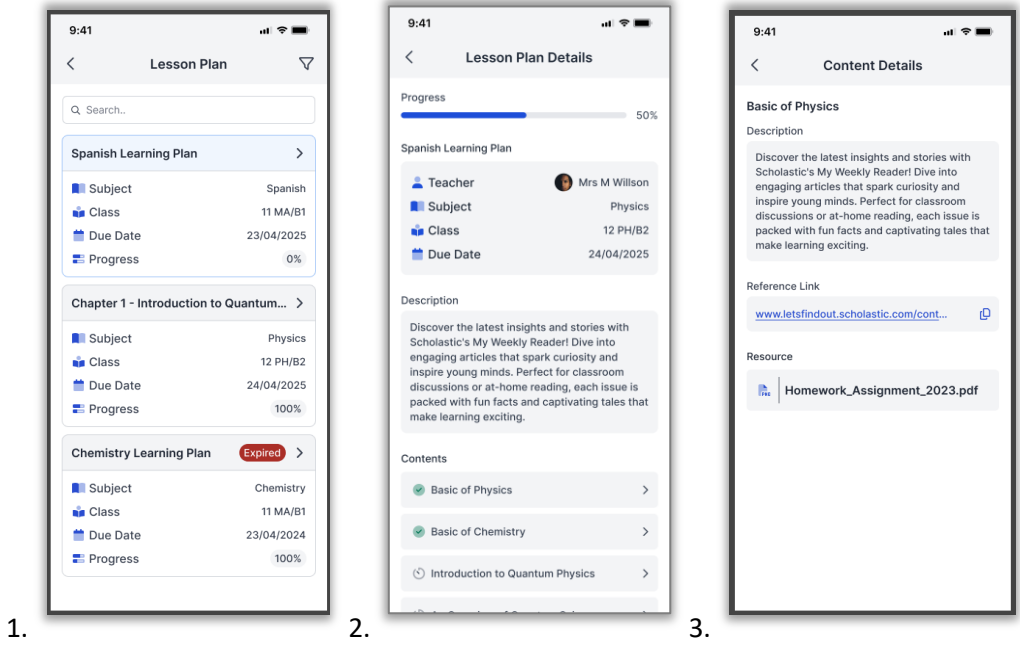
1. **Go to Important Documents** and tap on a **Document** to open it.
2. **View Document Details.** You'll see the document Description, Details, and Attachments.



Lesson Plans: Viewing your Lesson Plans

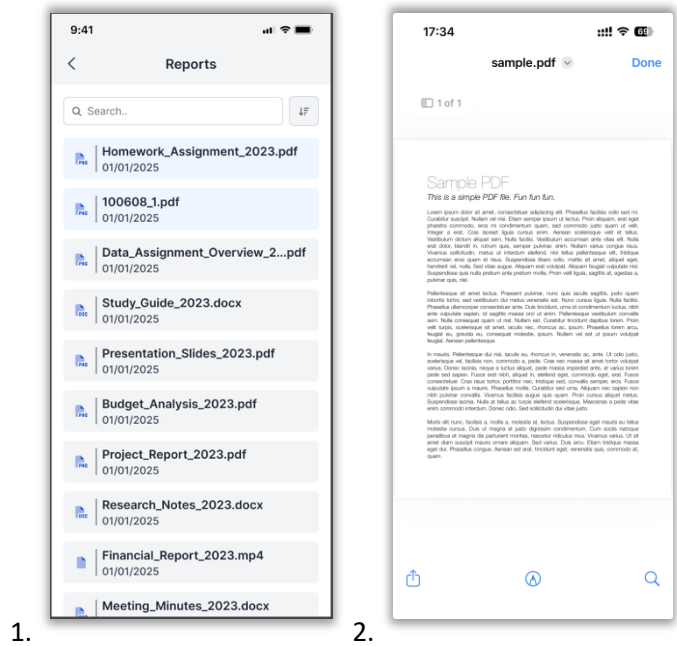
1. **Go to Lesson Plan** and tap on a **Lesson Plan** to open it. Lesson Plans are sorted by due date. If the due date has passed, you'll see an Expired label.
2. **View the Lesson Plan Details.** You'll see a list of **Contents** and a progress bar showing how much you have completed. Tap a **Content** item to open it. Content you have already viewed will have a green tick.
3. **View the Content Details.** The content page shows links and resources for that lesson.

Note: If Content has a prerequisite, a message will indicate that it must be completed first.



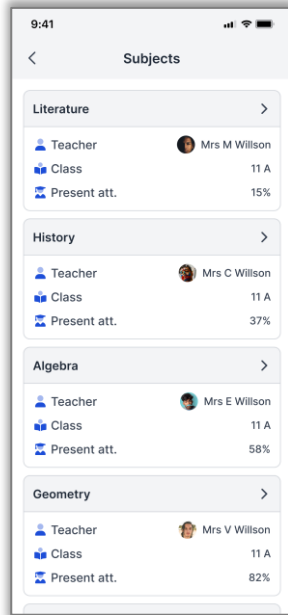
Reports: Viewing your Reports

1. **Go to Reports.** You'll see a list of reports you've received.
2. **Tap a report** to open it.
 - On IOS: The report opens straight away.
 - On Android: you'll be asked to choose an app to open the report.

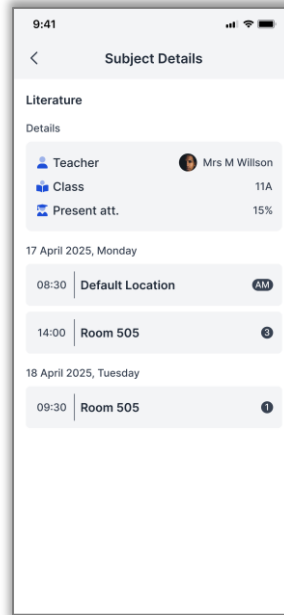


Subjects: Viewing your Subjects

1. **Go to Subjects.** You'll see a list of all your subjects for this school year.
2. **View Subject Timetable: Tap a subject** to see that subject's timetable for the current week.



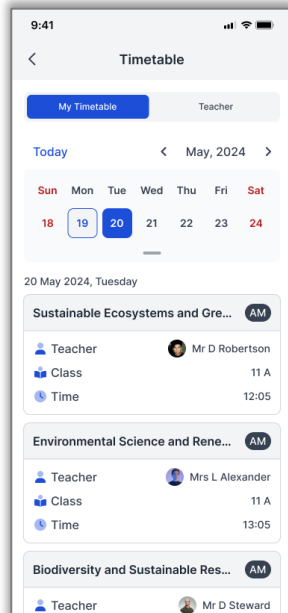
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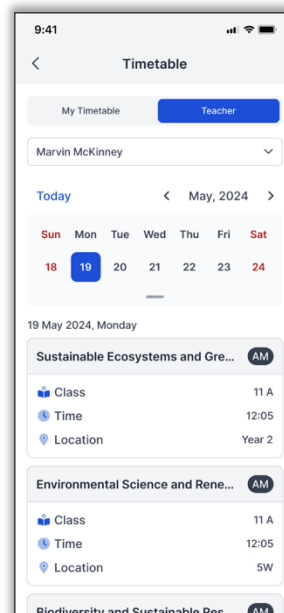
2.

Timetable: Viewing your Timetable

1. **Go to Timetable.** You'll start on the **My Timetable** tab, which shows your daily timetable.
 2. **Switch to the Teacher tab** to see the daily timetable for a specific teacher.
- Tip:** Tap a date to see your timetable for that day.



1.



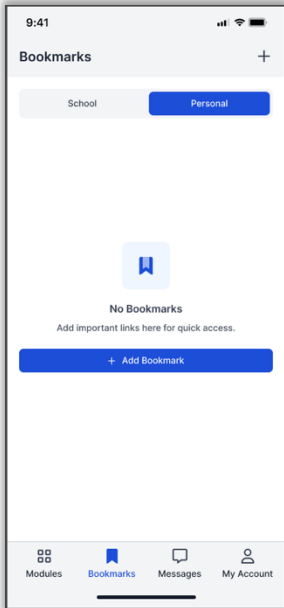
2.

Bookmark

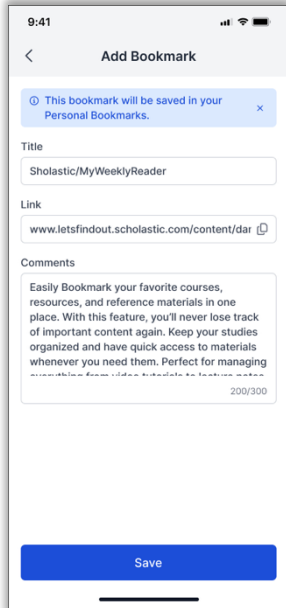
Adding a Bookmark

1. **Go to Bookmark.** Tap the **+** icon in the top right-hand corner, or tap **+Add Bookmark** if no bookmarks are listed.
2. **Add your bookmark.** Enter the bookmark details, then tap **Save**.
3. A **confirmation** message will appear to let you know the bookmark was added successfully.
4. Your bookmark will now appear in your **Personal** tab.

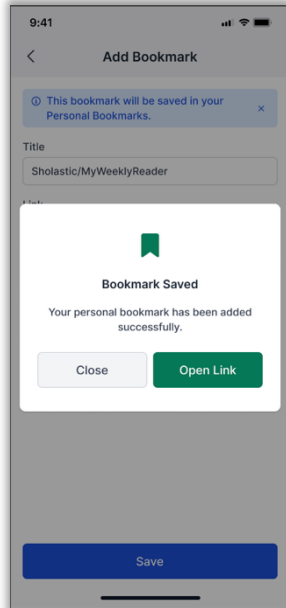
Note: Personal bookmarks are only visible to you.



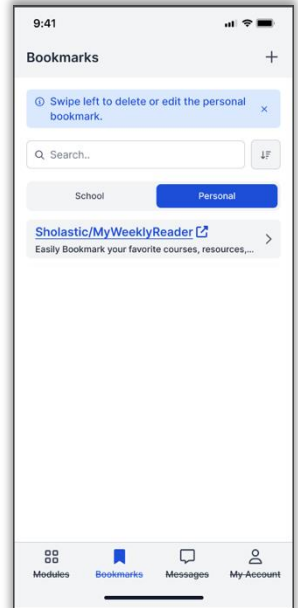
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2.

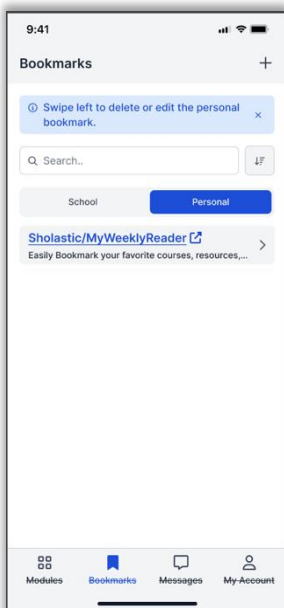


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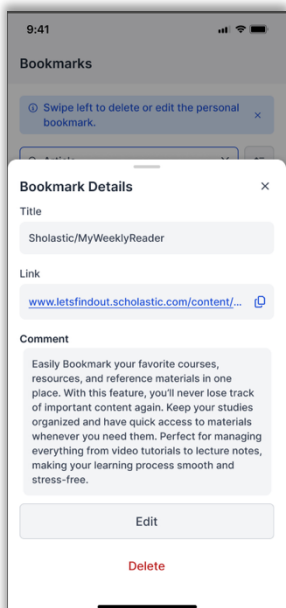


4.

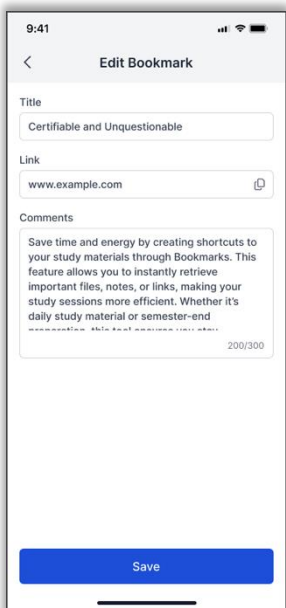
5. **Edit a bookmark.** Tap the bookmark on the main screen to open it.
6. **Edit or delete.** In the Bookmark Details, tap **Edit** to make changes, or **Delete** to remove it.
7. **Save changes.** After editing, tap **Save** to update the bookmark.
8. A **confirmation** message will appear to let you know the bookmark was updated successfully.



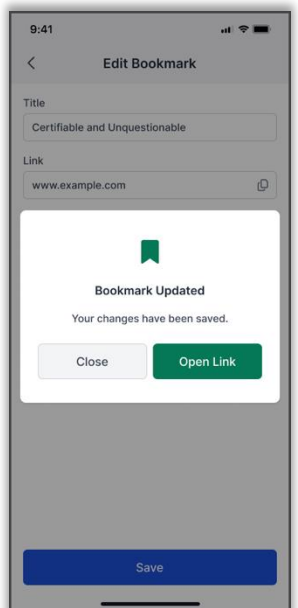
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6.



7.



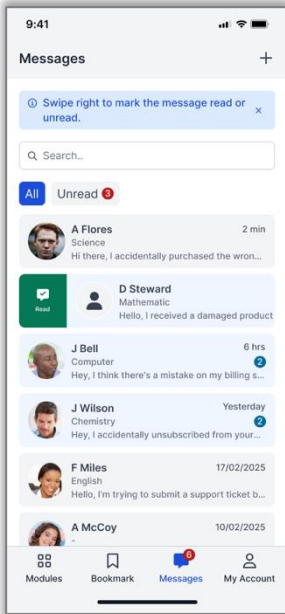
8.

Messages

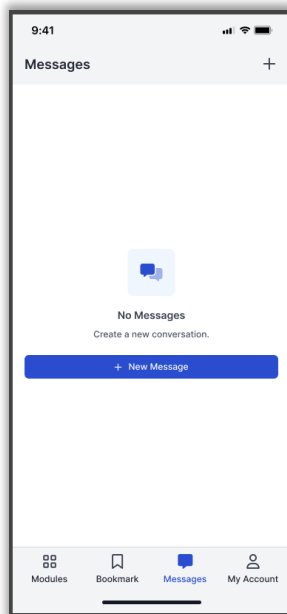
Messaging a teacher

1. **Go to Messages** from the navigation bar.
 - a. Tap the + icon in the top right-hand corner, or
 - b. If you have no messages yet, you can also tap **+ New Message**.
2. **Choose a Contact.** Tap the contact you want to message.
3. **Send your message.** Type your message in the **Send a message** box, then tap **Send**. You can include text, emojis, and links.

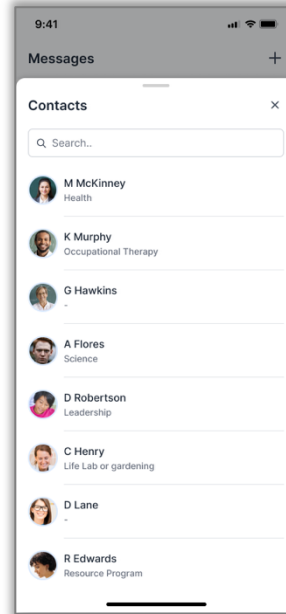
Tip: Swipe right on a message to mark the conversation as **Read** or **Unread**.



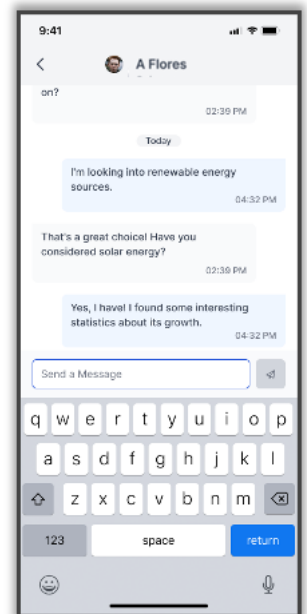
1a



1b



2.

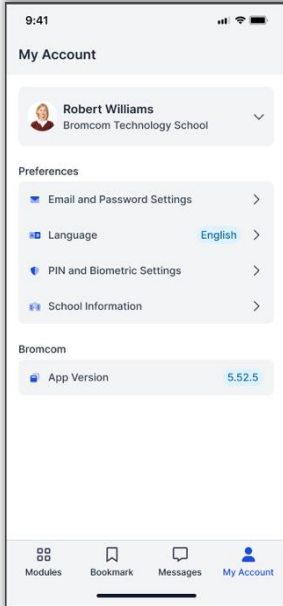


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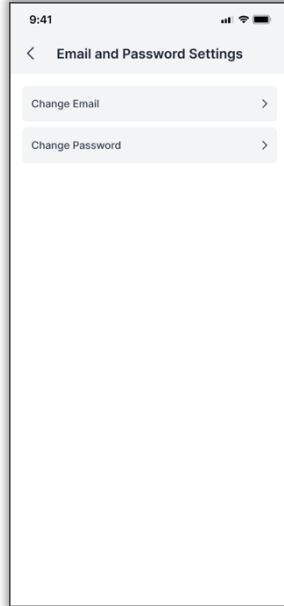
My Account

Change Email Address

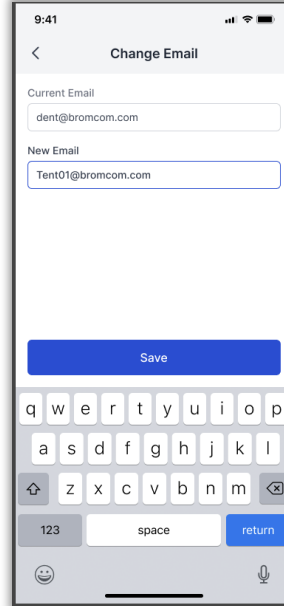
1. Go to **My Account** from the navigation bar. Tap **Email and Password Settings**.
2. Tap **Change Email**.
3. Enter **Current Email**, and **New Email**, and tap **Save**.
4. A confirmation lets you know you have successfully updated your email.



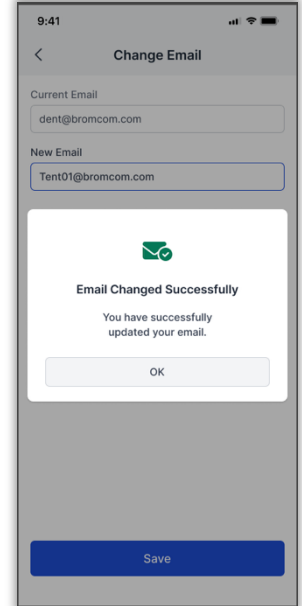
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2.



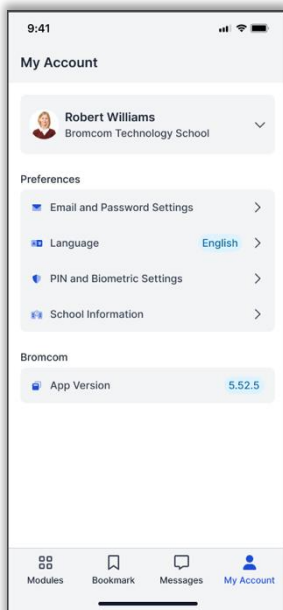
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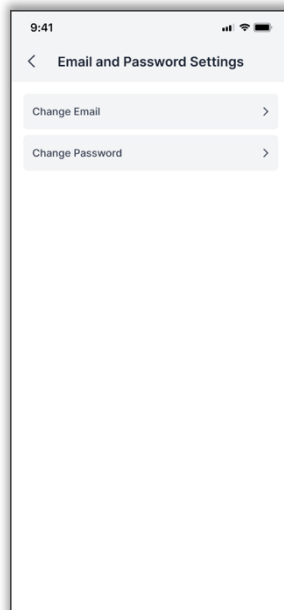
4.

Change Password

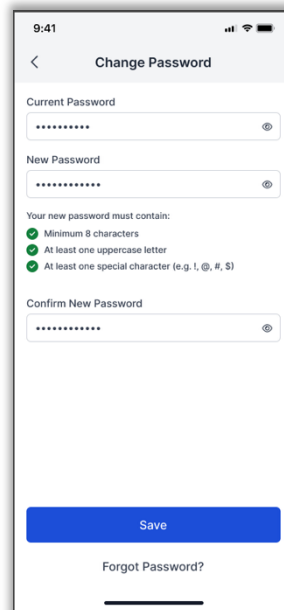
1. Go to **My Account** from the navigation bar. Tap **Email and Password Settings**.
2. Tap **Change Password**.
3. Enter **Current Password**, **New Password**, and **Confirm New Password**, and tap **Save**.
4. A confirmation lets you know you have successfully updated your password.



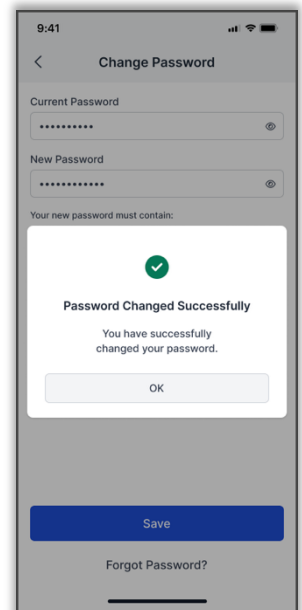
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2.



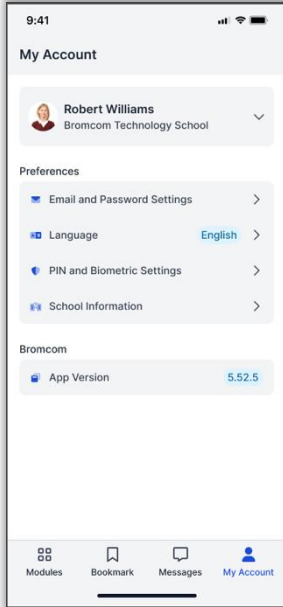
3.



4.

Forgot Password

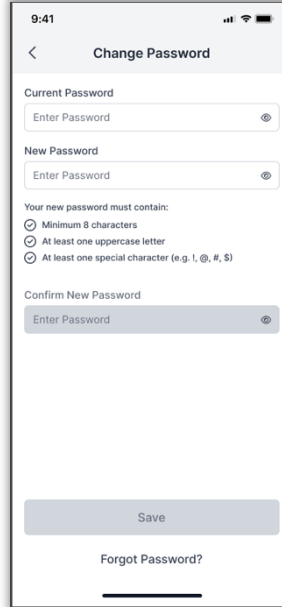
1. Go to **My Account** from the navigation bar. Tap **Email and Password Settings**.
2. Tap **Change Password**.
3. Tap **Forgot Password**.
4. Enter **School ID** and **Email** and tap **Get Password Reset Link**.



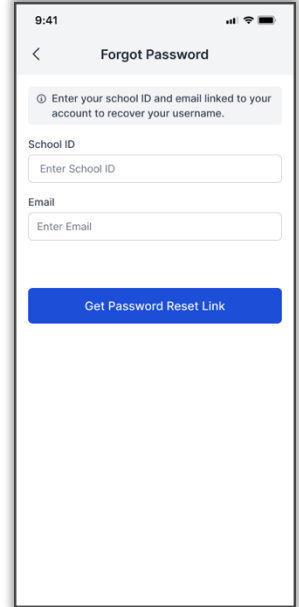
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2.

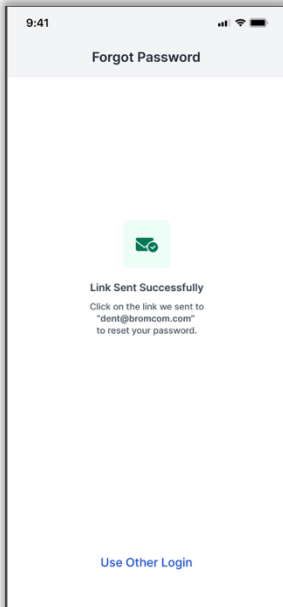


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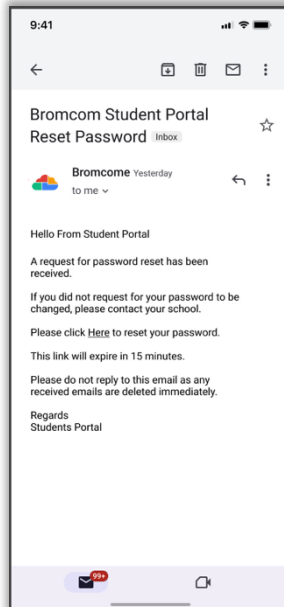


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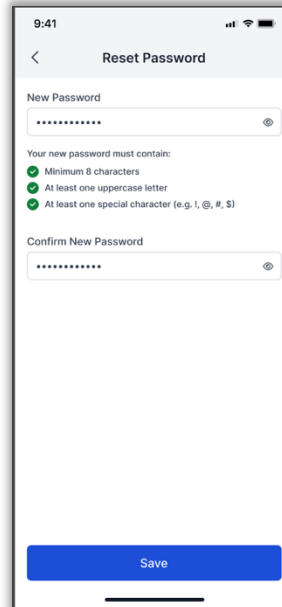
5. A **confirmation** message will appear once the link has been sent successfully.
6. Open the **email** and tap the link to access the **Reset Password** screen.
7. Enter your **New Password**, re-enter it to confirm, then tap **Save**.
8. A **confirmation** message will appear to let you know your password has been updated successfully.



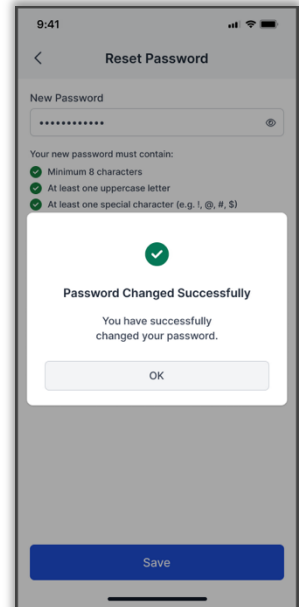
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6.



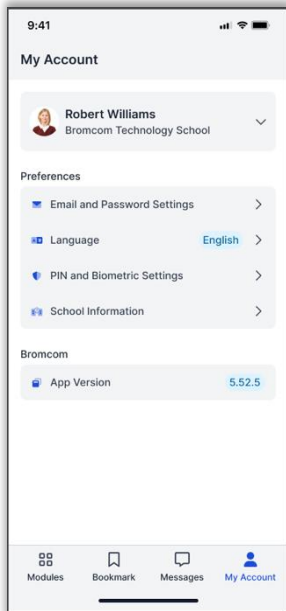
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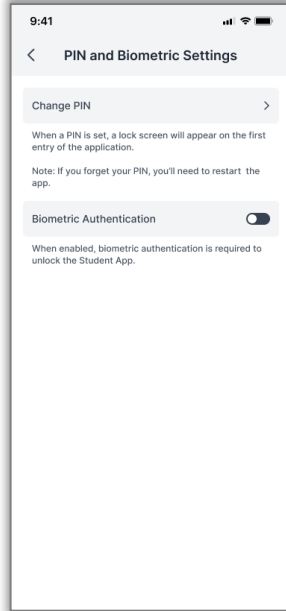
8.

Change PIN

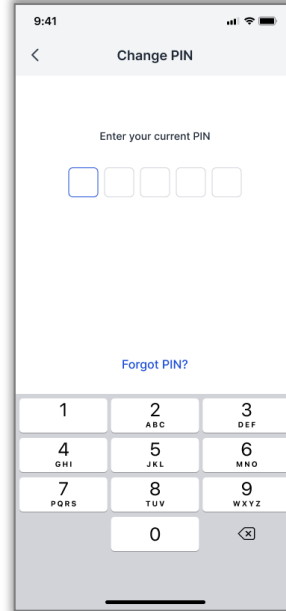
1. Go to **My Account** from the navigation bar. Tap **PIN and Biometric Settings**.
2. Tap **Change PIN**.
3. Enter your **current PIN**.
4. Enter your **new PIN**.



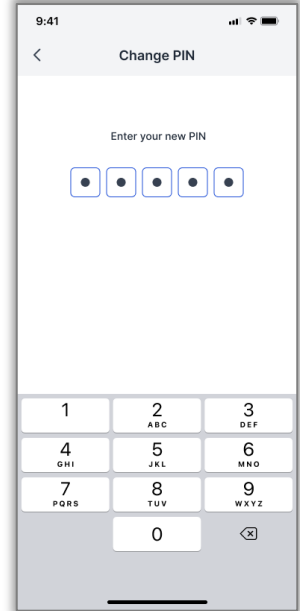
1.



2.

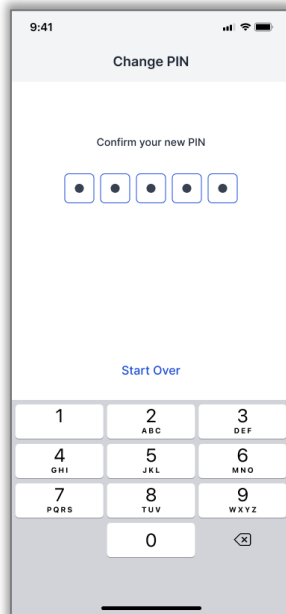


3.

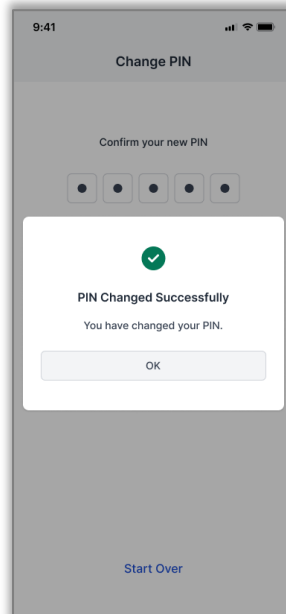


4.

5. Confirm your **new PIN**.
6. A **confirmation** will let you know you have changed your PIN successfully.



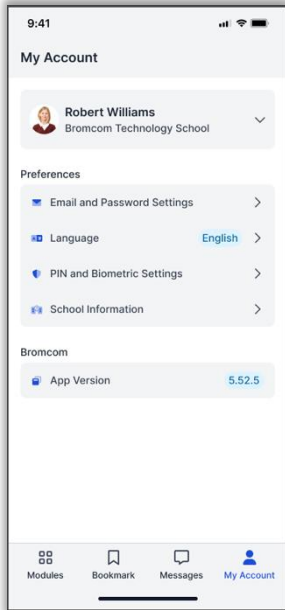
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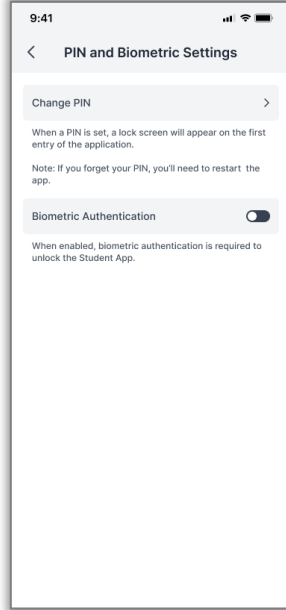
6.

Forgot PIN

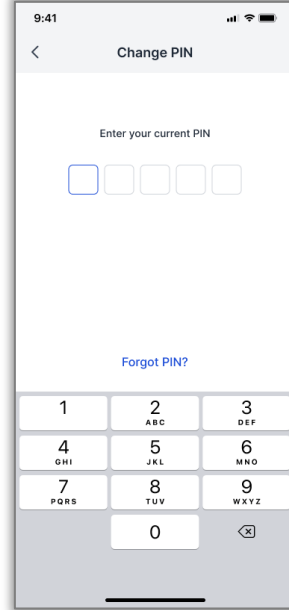
1. Go to **My Account** from the navigation bar. Tap **PIN and Biometric Settings**.
2. Tap **Change PIN**.
3. Tap **Forgot PIN?**



1.

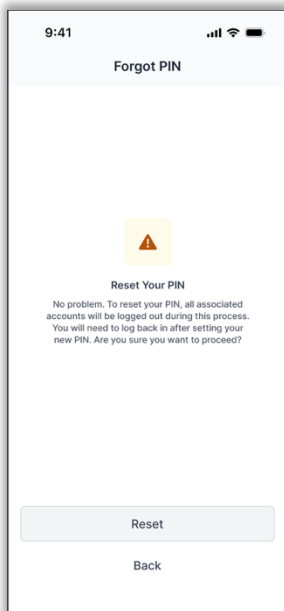


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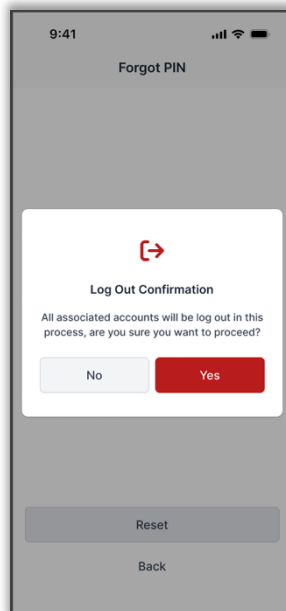


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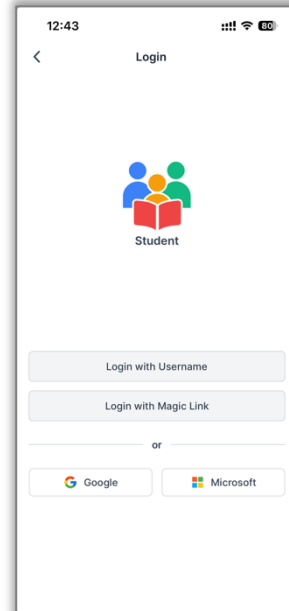
4. Tap **Reset**.
5. Tap **Yes** to confirm that you want to proceed with the reset. All associated accounts will be logged out in this process.
6. You will return to the **Login** screen where you can log in again and create a new PIN.



4.



5.

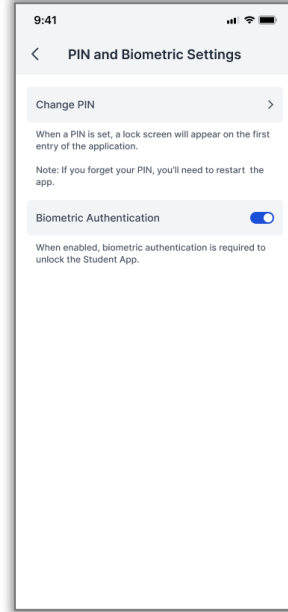
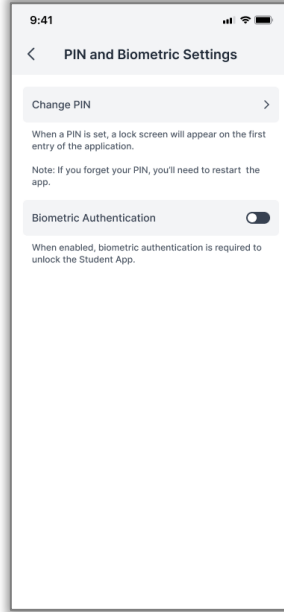
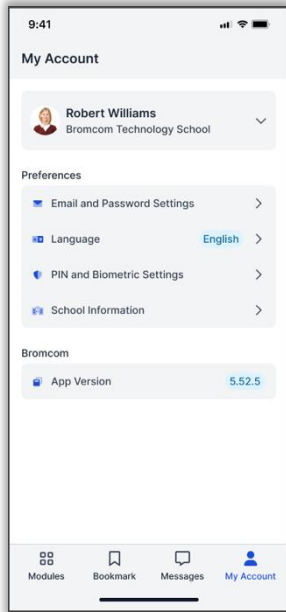


6.

Biometric Settings

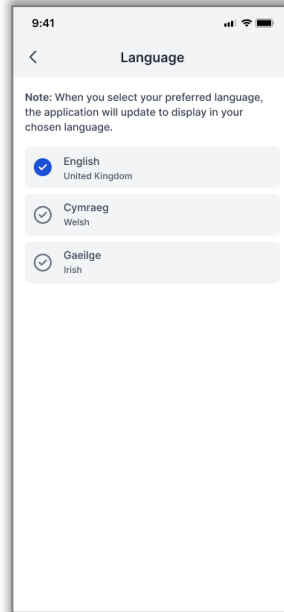
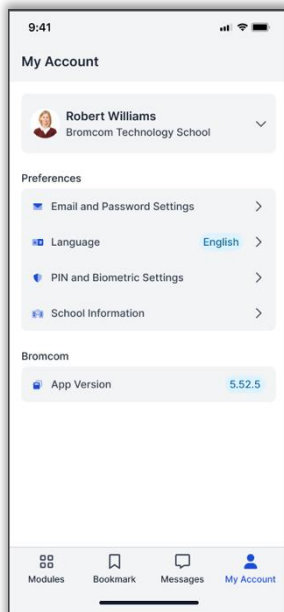
1. Go to **My Account** from the navigation bar. Tap **PIN and Biometric Settings**.
2. Toggle Biometric Authentication **ON** or **OFF**.
3. When enabled, biometric authentication is required to unlock the Student App.

Note: When biometric authentication is not supported on your device, this toggle will remain disabled. Please use a PIN or password to secure your account.



Change Language

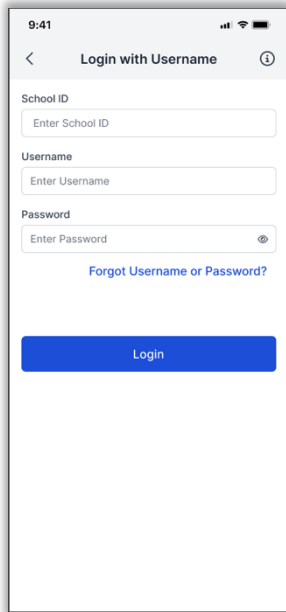
1. Go to **My Account** from the navigation bar. Tap **Language**.
2. Tap your preferred language, it will be saved automatically.



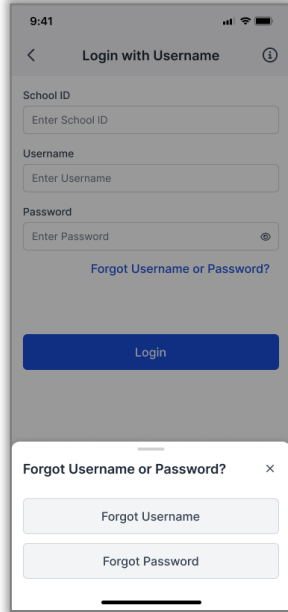
Login Help

Forgot Username

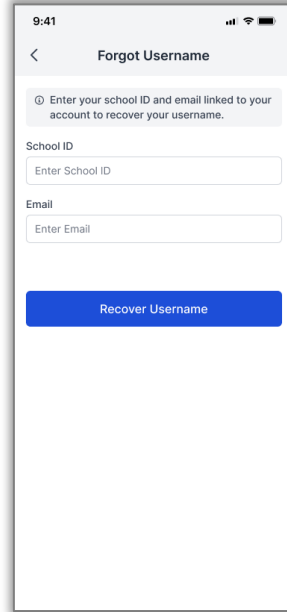
1. Tap **Login with Username**, then tap **Forgot Username or Password**.
2. Tap **Forgot Username**.
3. Enter your **School ID** and **Email**, then tap **Recover Username**.



1.

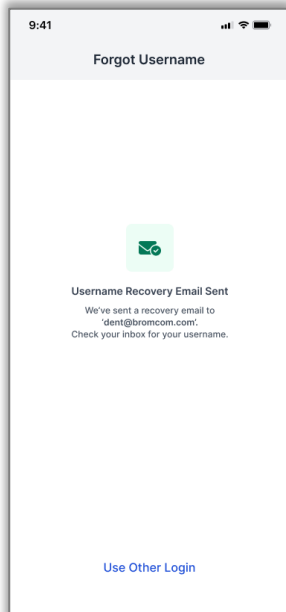


2.

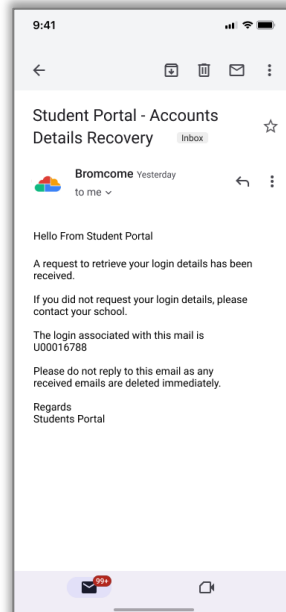


3.

4. A **confirmation** message will appear once the username recovery email has been sent successfully.
5. You will receive an **email** with details of your username details.



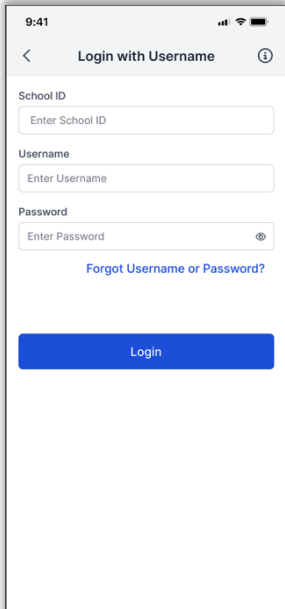
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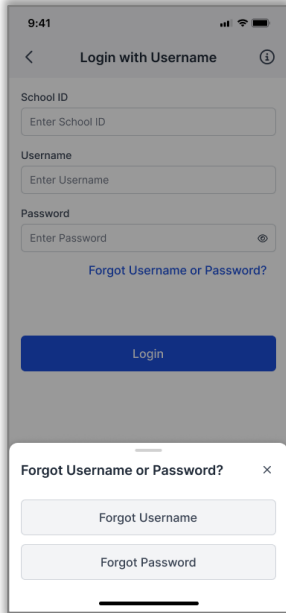
5.

Forgot Password

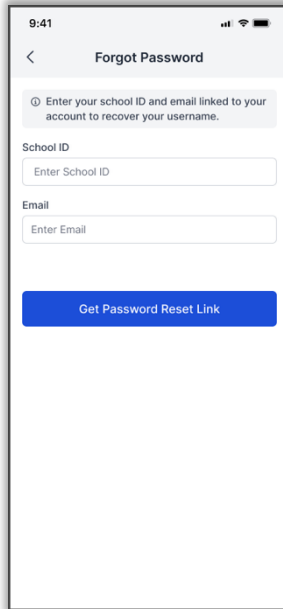
1. Tap **Login with Username**, then tap **Forgot Username or Password**.
2. Tap **Forgot Password**.
3. Enter your **School ID** and **Email**, then tap **Get Password Reset Link**.
4. A **confirmation** message will appear once the link has been sent successfully.



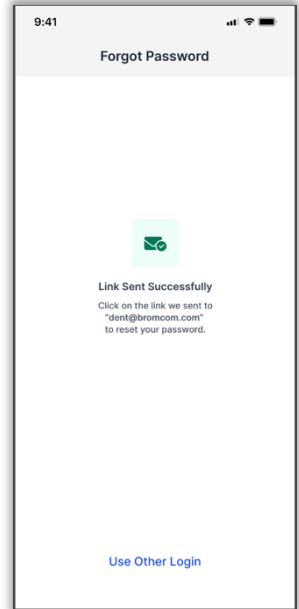
1.



2.

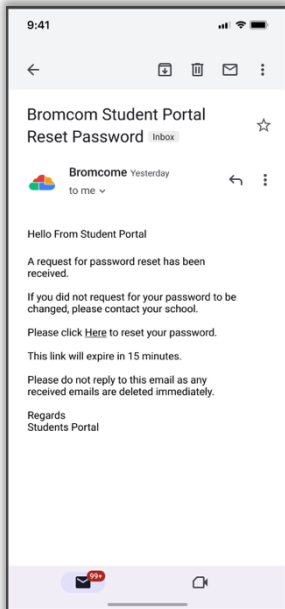


3.

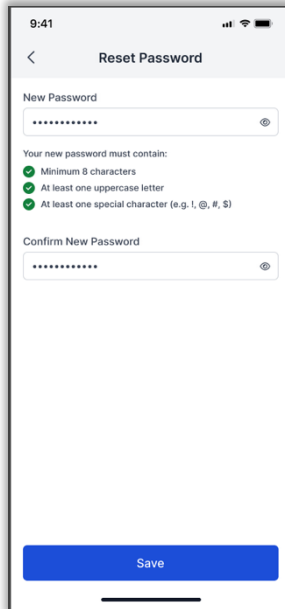


4.

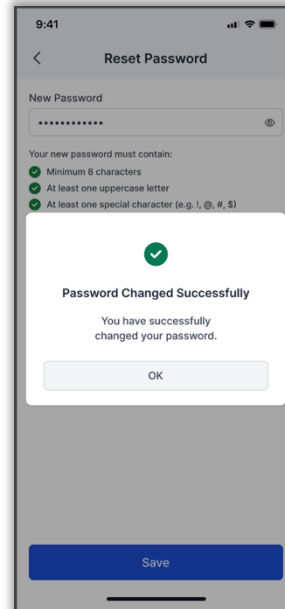
5. Open the **email** and tap the link to access the **Reset Password** screen.
6. Enter your **New Password**, re-enter it to confirm, then tap **Save**.
7. A **confirmation** message will appear to let you know your password has been updated successfully.



5.



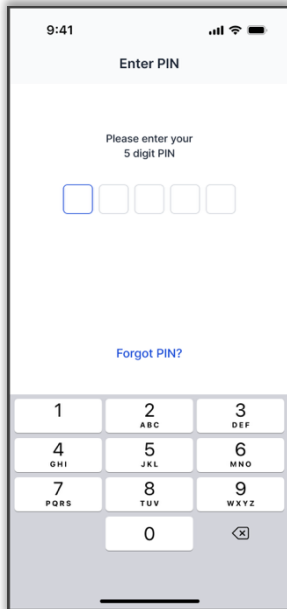
6.



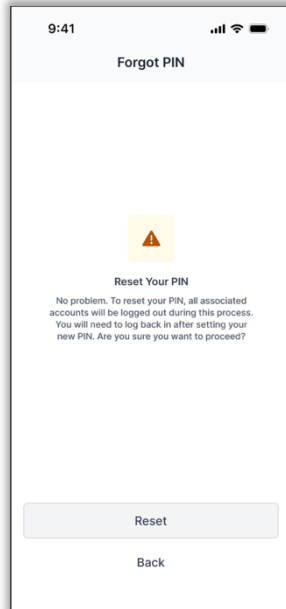
7.

Forgot PIN

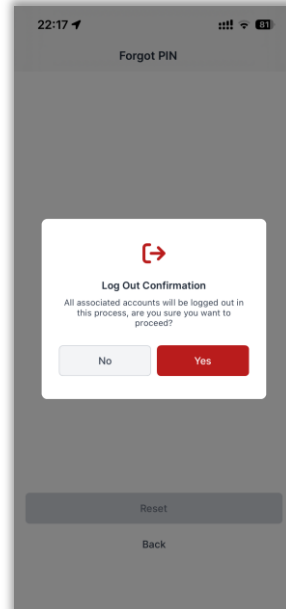
1. Tap **Forgot PIN**.
2. Tap **Reset**.
3. Tap **Yes** to confirm that you want to proceed with the reset. All associated accounts will be logged out in this process.
4. You will return to the **Login** screen where you can log in again and create a new PIN.



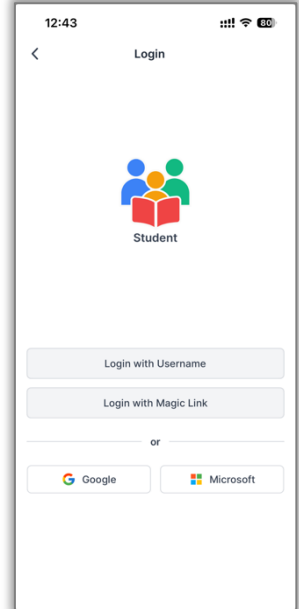
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